



CLOUD DRIVE Software

Jiaturk Technologies is your company's cloud service and technical support provider. We are providing RAI Drive software that creates a cloud drive in your computer. If you are using instead our Cloud Sync app – Owncloud or NextCloud, then this information does not apply to your computer. What is cloud drive? Well in Windows 10, you have a "C" drive or also drive letters for thumb or flash drives. RAI drive is the software that connects your computer to our cloud. Rai drive will make drive letters in your computer like the "P" drive where your data will reside but its really in our cloud but placed in your computer. For example, when you click on the "P" drive all folders of your organization are there to work with. So that means no matter where you work home, school work, you have a connection to your P drive data right on your computer. You must have Internet to do this.

The Cloud Drive Software "RAI Drive" is for Windows 10 users only. Windows 7 computers are no longer supported by Microsoft and we don't either. If you would like us to install this new Rai Cloud drive software to your computer by remote control, first, you will be required to open a support ticket to request our help to install it. Second, you will need to download TEAM VIEWER software if you don't already have it installed on your computer. Our support will provide the link to Team Viewer. It is a remote control software that allows our tech to connect with your permission onto your computer and remotely install the new (Rai Cloud Drive) software. *Links are provide at bottom of this document.*

If you are going to try to download and install it yourself, please continue further below. You are going to be downloading and installing Rai cloud drive. RAI drive is for Windows PC only. No MACs

How to install to Windows 10 computers (Full pictures instructions in next section)

1. If you have the old software, please remove your current Netcloud2 software on your computer by going to Control Panel, programs and features, clock on "Netcloud2" and click uninstall or remove.
2. Restart your computer
3. Download the software "rai drive cloud". You must install two programs on your computer. Go to our support page home page and click on the green icon link to download the new Cloud Drive software RAIDrive. After the download, you will have two programs to install. Its included on your download. Remember where you saved your downloaded files. You can try to save it to your desktop. After the download, you will need to unzip it or extract it. Right click the downloaded file and menu on your mouse opens. Select Extract or Winzip. You will be asked where to save it, select Desktop.

A. After you download and extract the software, first install the file named **vcredis_x64.exe** - Double click and agree to terms and conditions listed and install. This program when you start it is called Microsoft Visual C** You may need to restart your computer. Below is the actual name "vcredist_x64.exe" of the software that you will need to install first before you install the actual Rai Cloud Drive. In some cases this pre software is already installed and Windows 10 will let you know

 vcredist_x64.exe

6/27/2019 7:15 PM

Application

7,032 KB

B. 2nd install file name **RaiDrive.exe_1.6.4.518** – this is the actual cloud drive software.

 RaiDrive_1.6.4.518.exe	6/27/2019 7:22 PM	Application	24,186 KB
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Setup your new RAI Drive Cloud drive software. With **Pictures** to setup on your Windows 10 computer

DOWNLOAD: <https://www.jiaturk.com/download/raicloudrive2.zip>
<http://cloud3.myjiaturkcloud.com/index.php/s/E1np6KGrOUHoe9B>

Click on the folder Windows PC/Rai Drives cloud

A. Down the RAI Drive cloud software at our support center home page. Go to upper left corner of website and click on logo to download to your computer.;
Save the file to your desktop. It's easier to find it.

B. After you extract it or unzip it, you will see two files. (see names)

 vcredist_x64.exe	6/27/2019 7:15 PM	Application	7,032 KB
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 RaiDrive_1.6.4.518.exe	6/27/2019 7:22 PM	Application	24,186 KB
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C. You will double click the first file first. Vcredit_x64 and install it. You will be asked to restart your computer. Go ahead and restart.

DOWNLOAD <http://cloud3.myjiaturkcloud.com/index.php/s/E1np6KGrOUHoe9B>

TEAMVIEWER Click on folder: WindowsPC/C_RemoteControl_TeamViewer

-----INSTALL RAI DRIVE BELOW-----

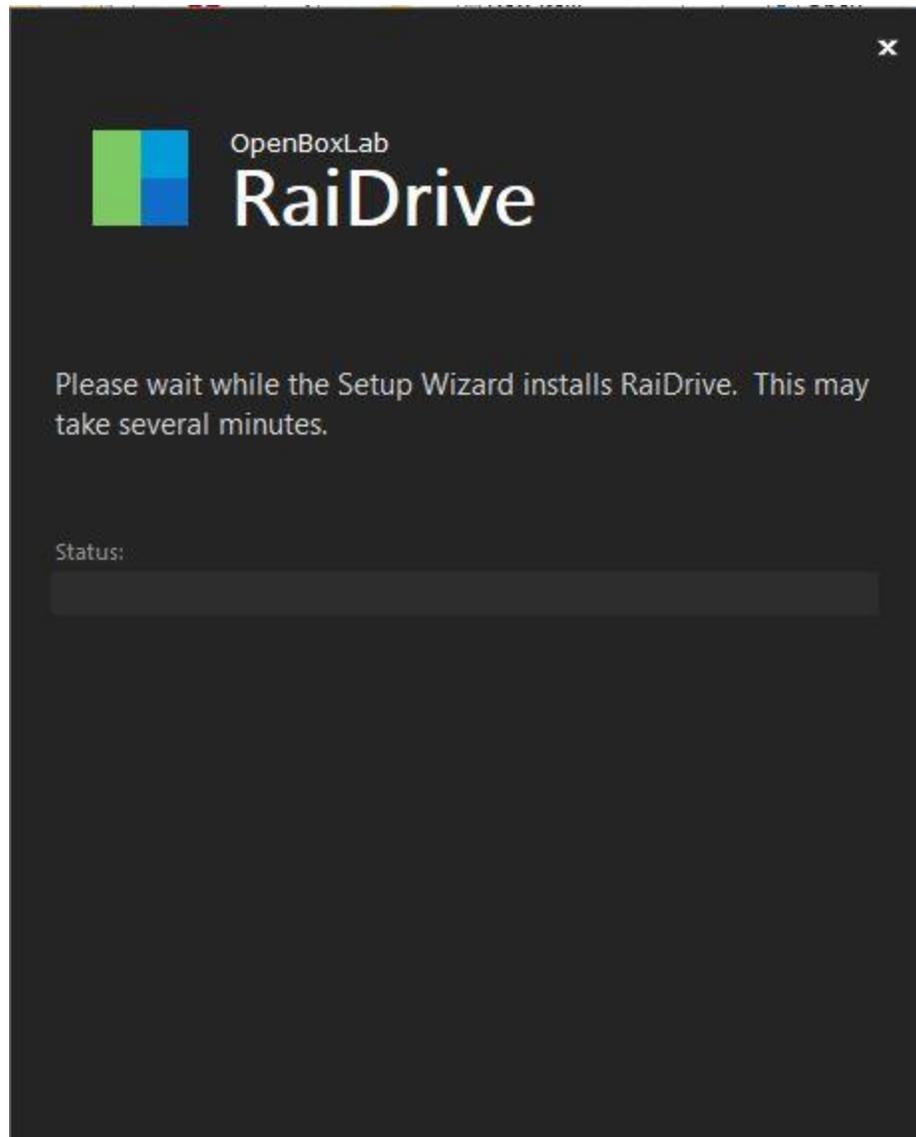
D. After computer comes back on again, you will double click the second file.

RaiDrive_1.6.4.518 and you will follow the instructions below.

Now double click raIDRIVE_1.6.4.518, you will get this windows (See image below): Click the green button **"Install"**



E. Next, It will go through the installation:



- F. Continue the installation. You will see the progress of the installation with a green status bar going across from Left to Right.



OpenBoxLab

RaiDrive

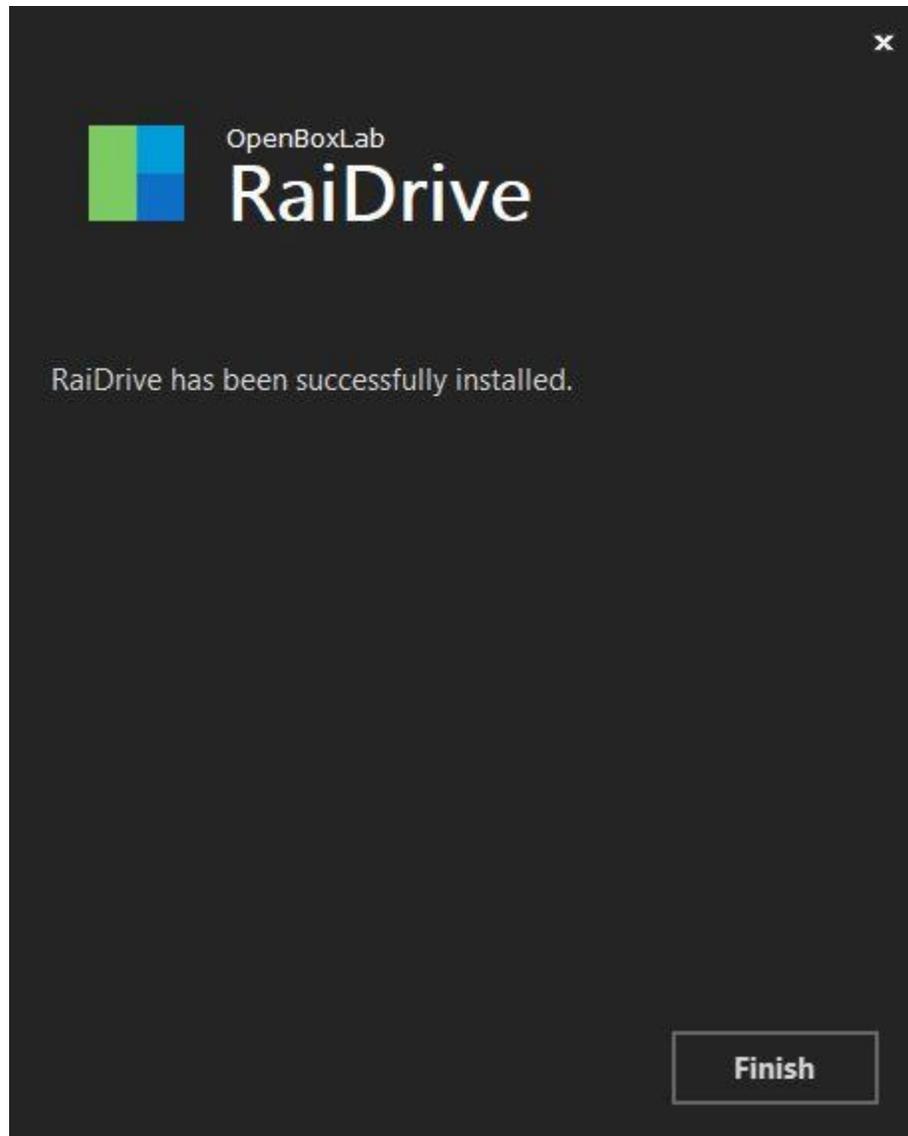
Please wait while the Setup Wizard installs RaiDrive. This may take several minutes.

Status:



Executing Windows Firewall configurations

- G. When it has completed installing, you will see this window. Click the **Finish** button and your computer may ask to restart.

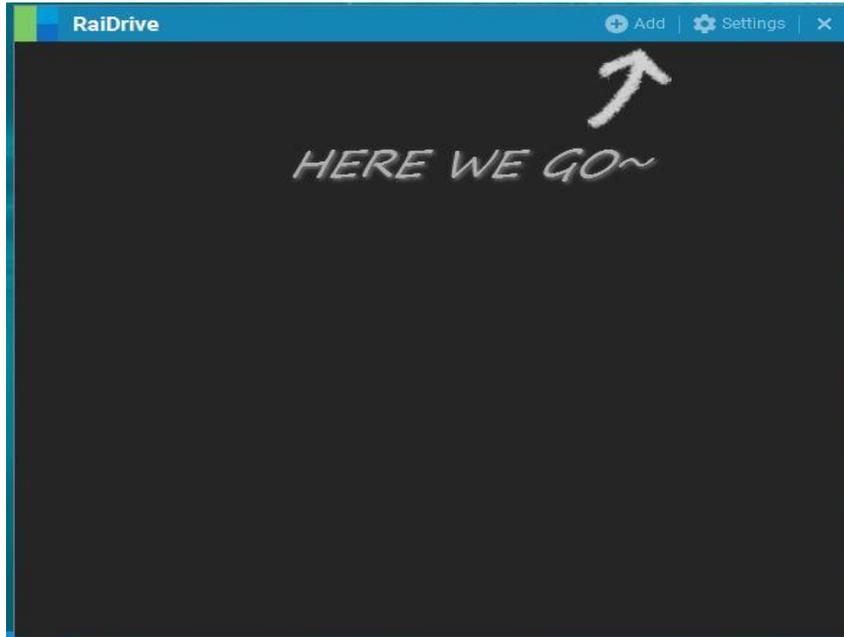


- H. After the computer has restarted, you will see an icon on the desktop as below:



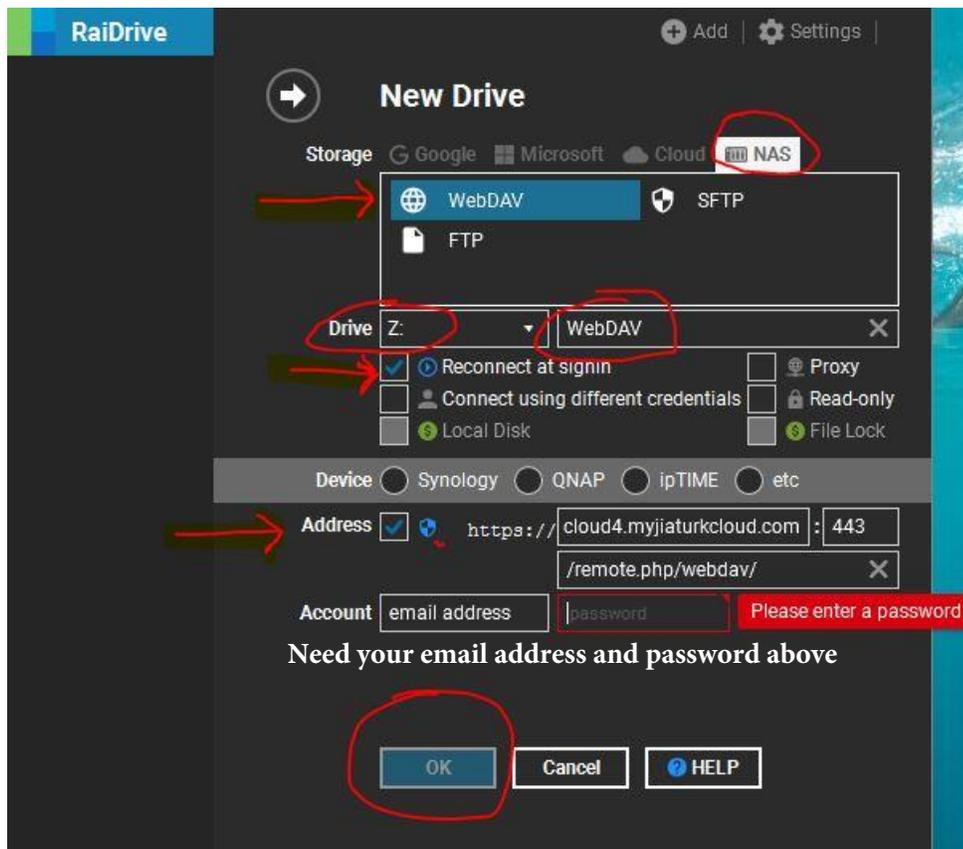
Below: We are going to call your drive now "Z" but you can assign it any letter available. We use "Z" because this letter is rarely used. Once you open your Z drive, all other drives with your business data will be inside your "Z" folder or drive.

- I. Click on this icon and you will get this window: Click on the “ADD” below and you will begin setting up your Cloud Drive with Jiaturk Technologies cloud connection.



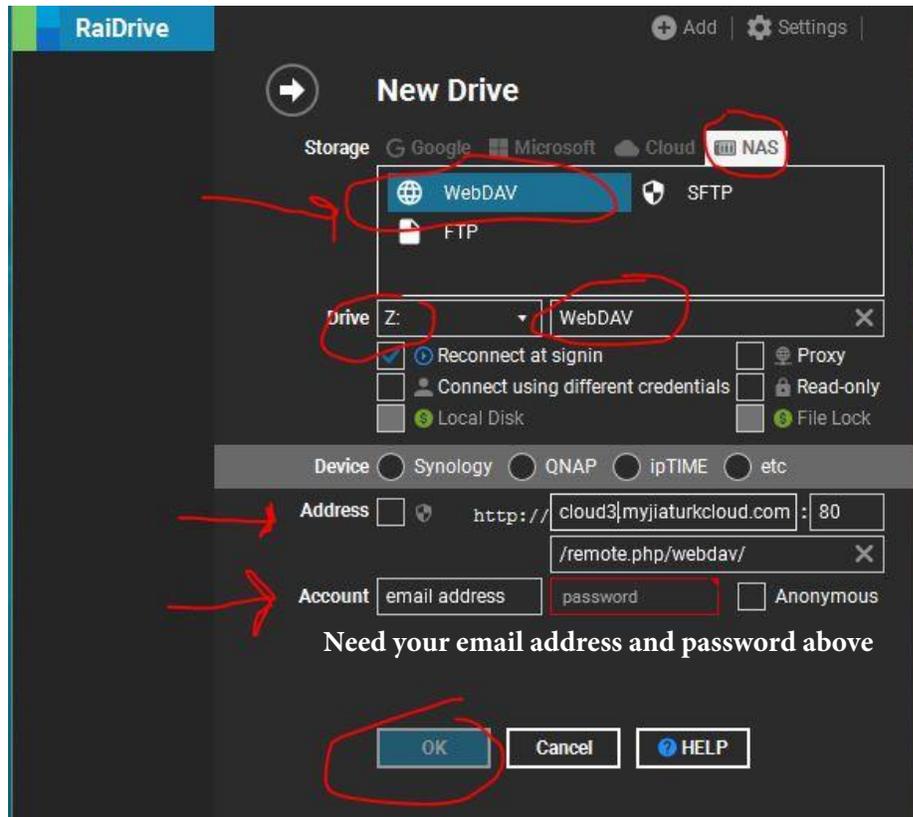
- J. Cloud 4 users should setup their Z drive setup like below. Cloud 3 users will see another picture further down. All errors and circles is what you need to fill in or select.

Note the Address section: <https://cloud4.myjiaturk.com:443/remote.php/webdav/>

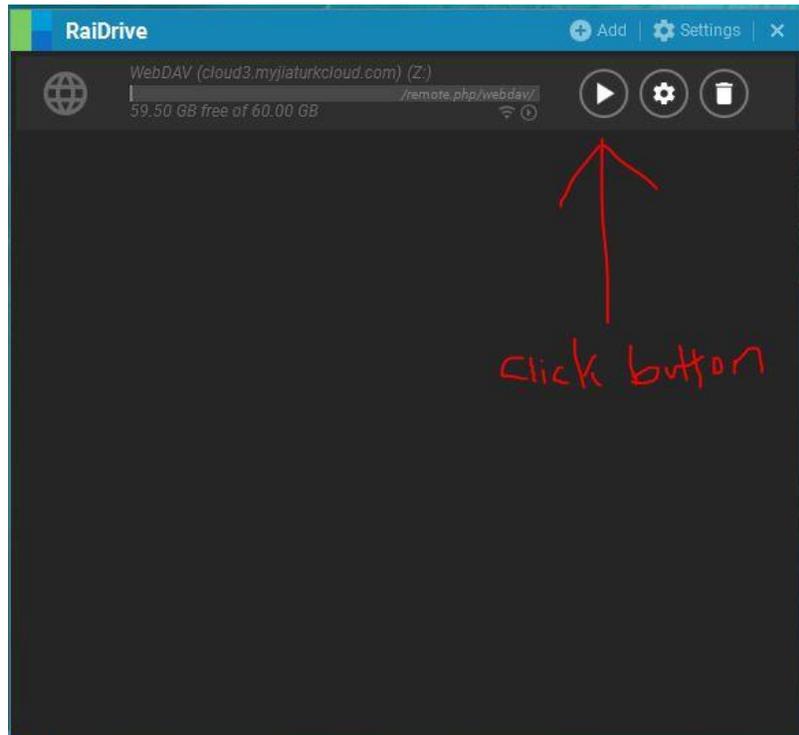


K. Cloud3 users will see this below. All arrows and circles is what you need to fill or select:

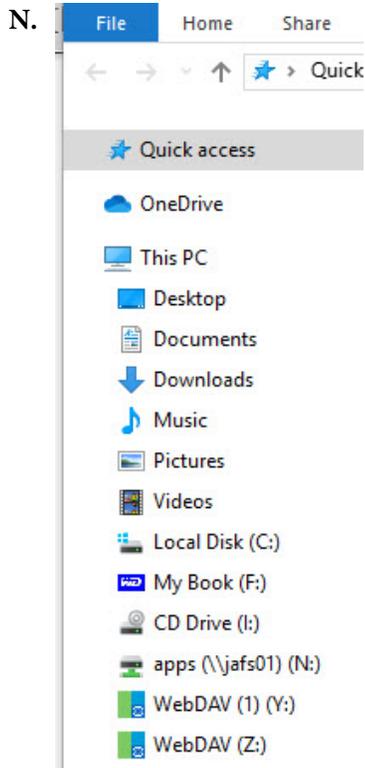
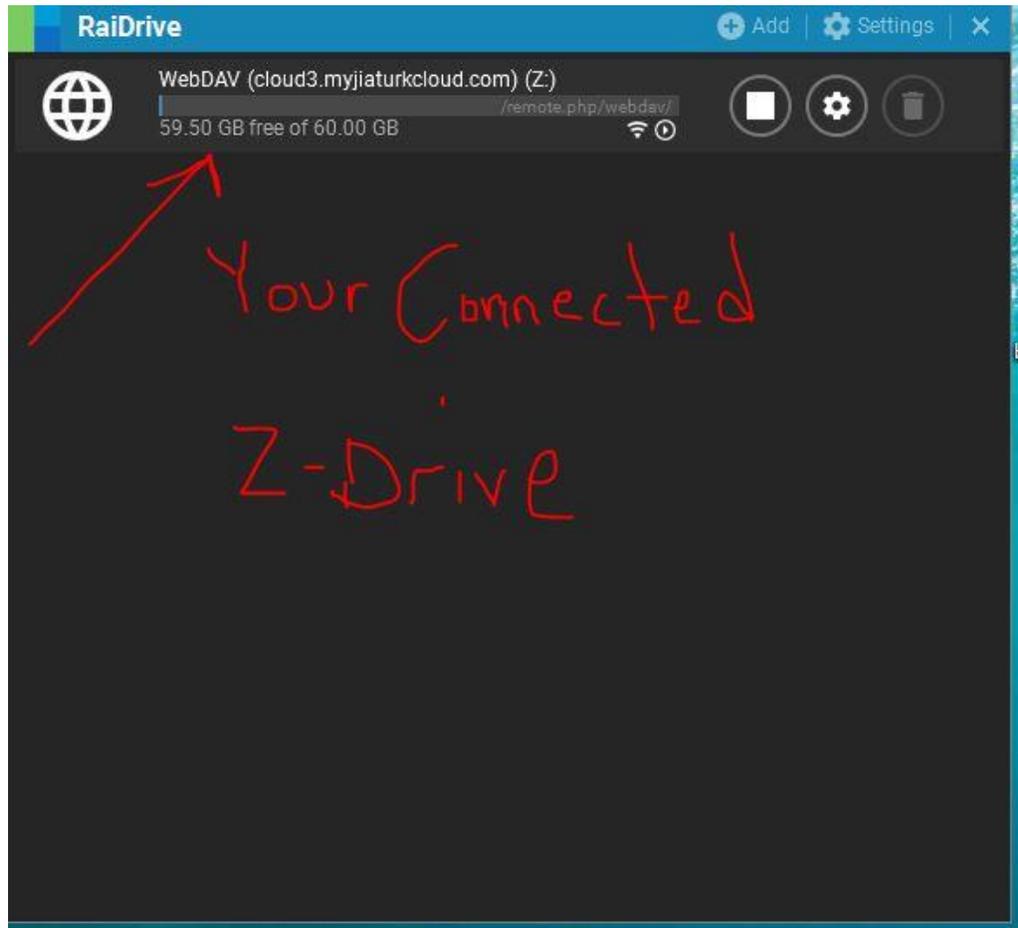
Note the Address section: <http://cloud3.myjiaturk.com:80/remote.php/webdav/>



L. After you have setup your Cloud Z drive, you will see this window:



M. Click on the "Connect" button. With the Play like symbol and this will connect your Z drive and your Z drive will open. If it doesn't, you may have mistype the information from the previous instructions.



<--Here is a picture once your "Z: is setup